

COMMON HEAVY EQUIPMENT REPLACEMENT PROJECT (CHER)

REQUEST FOR INFORMATION (RFI)

W8476-185840/C

Bundle 2

Volume 3 – In-Service Support

Annex A – Statement of Work

Appendix A-3 – ILS/ ISS Technical Rated Criteria

## **1. SCOPE**

This appendix describes the technical rated criteria for the In-Service Support (ISS) Contract and Integrated Logistics Support (ILS) portion of the acquisition contract, referred to jointly in this document as the ILS/ ISS technical rated criteria. Amendments published at the date of publication of this document or after will be done in reference to the ILS/ ISS technical rated criteria.

## **2. ILS/ ISS TECHNICAL RATED CRITERIA LAYOUT**

The following describes the layout and interpretation of the ILS/ ISS technical rated criteria blocks.

1. ID – requirement identification number;
2. Requirement – description of the requirement; and
3. Requirement Type – identifies the type of information the requirement block is conveying. The requirement type is split into the following categories:
  - a. Header – title of the section or sub-section;
  - b. Information – statement providing contextual information;
  - c. Mandatory – mandatory criteria identifies the minimum requirements that are essential. These requirements are evaluated on a pass or fail basis. Proposals that fail to meet the mandatory criteria are given no further consideration;
  - d. Rated – rated criteria are point rated and they identify value-added factors and provide a means to assess and distinguish one proposal from another in a Best Value solicitation. Proposals are not obligated to meet the rated criteria. Points will only be awarded for claims for which the Bidder has provided sufficient detail in accordance with the evaluation process to allow Canada to determine its validity. Rated criteria found acceptable in the bid evaluation will be incorporated into the contract as a specification requirement; and
  - e. Option – These requirements are evaluated on a pass or fail basis and are included in the Financial Evaluation. Proposals which fail to meet the Optional requirements will be deemed non-responsive and the proposal will not be given further consideration. The Bidder must commit to providing these Options to Canada, which Canada will exercise at its sole discretion. Once exercised, Options will be incorporated into the Contract and the Contract Price adjusted.

### 3. ILS/ ISS TECHNICAL RATED CRITERIA

ID	Technical Specification	Requirement Type
ISS-TRR-1	<b>1 SCOPE</b>	Header
ISS-TRR-2	<b>1.1 Purpose</b>	Header
ISS-TRR-3	This Service Specification defines the technical requirements for the ILS/ ISS being contracted by the Common Heavy Equipment Replacement Project (CHER) bundle 2.	Information
ISS-TRR-4	<b>2 TECHNICAL REQUIREMENTS</b>	Header
ISS-TRR-5	<b>2.1 Support Infrastructure</b>	Header
ISS-TRR-6	<b>2.1.1 Maintenance Servicing Locations</b>	Header
ISS-TRR-7	Requirements for Maintenance servicing locations are given in B2S-A1-125. Where Work is required to be done on site, Canada may also request a Field Service Representative (FSR) for technical support, who is expected to be able to conduct Work as detailed in B2S-SOW-253, B1S-A1-199 and B2S-A6-8.	Information
ISS-TRR-8	The Contractor should have maintenance service locations located inside of Canada.	Rated Requirement
ISS-TRR-70	The Contractor should be able to provide a technical support FSR in-situ in Canada within 72 hours, when required.	Rated Requirement
ISS-TRR-29	<b>2.1.2 Parts Warehousing and Supply Sources</b>	Header
ISS-TRR-30	Requirements for supply and warehousing are given in B2S-A1-143. Requirements for provisioning documents, including the Recommended Spare Parts Lists (RSPL), are given in B2A-A5-25.	Information
ISS-TRR-31	The Contractor should have parts warehouses located inside of Canada.	Rated Requirement
ISS-TRR-32	Parts warehouses should commit to holding and providing parts as listed in the RSPL for the full 20-year duration of the life span for all vehicles in bundle 2.	Rated Requirement
ISS-TRR-49	<b>2.1.3 Training</b>	Header
ISS-TRR-50	The Contractor is expected to deliver training courses and material IAW B2-ACQSOW-1023, in both English and French.	Information
ISS-TRR-52	The Contractor should have conducted one or more Training Courses annually in the last 5 years.	Rated Requirement
ISS-TRR-53	The Contractor should have conducted one or more Training Courses in French annually in the last 5 years.	Rated Requirement
ISS-TRR-46	<b>2.2 Environmental</b>	Header
ISS-TRR-47	Canada values equipment that contains zero schedule 1 substances as defined in B2S-SOW-164.	Information
ISS-TRR-48	All vehicles in bundle 2 should contain zero schedule 1 substances.	Rated Requirement